

Encompass Health

Rehabilitation Hospital
of Modesto

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HCAi California Hospital Equity Measures Reporting

Every calculation associated with all report fields has been evaluated for our hospital. While this AB 1204 Equity Report may appear sparsely populated and lacking values in some areas, this reflects the complexity of the reporting requirements—not a deficiency in the report itself. Many blank cells are the result of limited availability of certain stratification variables. Our hospital remains committed to advancing equity reporting and looks forward to additional regulatory guidance on whether and how these data elements should be collected in the future. Even when the final numbers are few, the work behind them is substantial—and necessary for accurate and compliant reporting.

Encompass Health Rehabilitation Hospital of Modesto

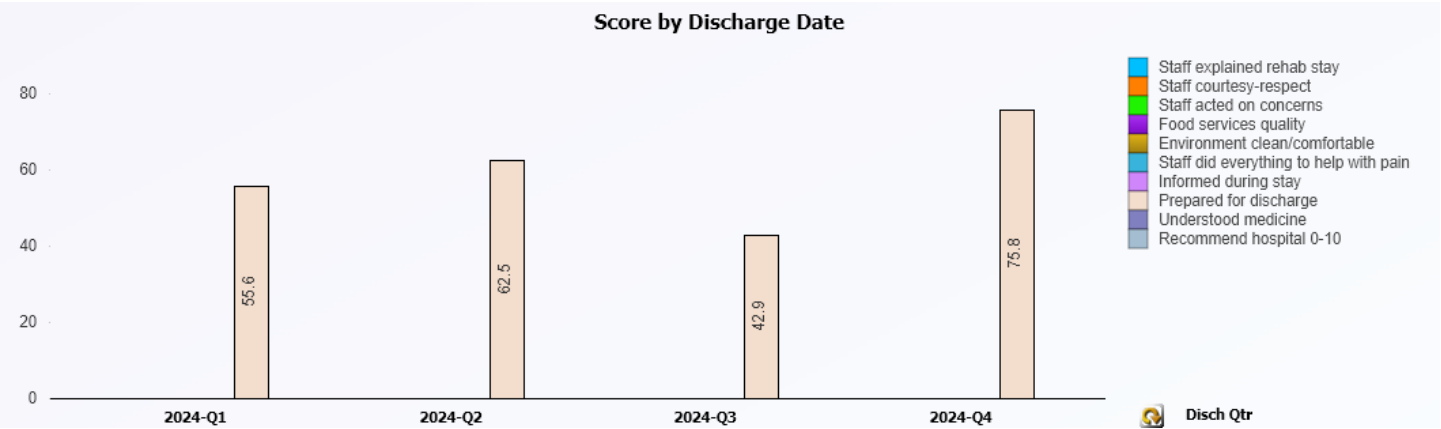
Reducing Health Care Disparities: 2024 Data:

A review of the Age Group 65-74 for a positive patient experience for 2024 focused on two different areas.

Did the patient feel prepared for discharge?

- a. It was noted there was an improvement throughout 2024 where patients responded more positively to feeling prepared for their discharge from our hospital.

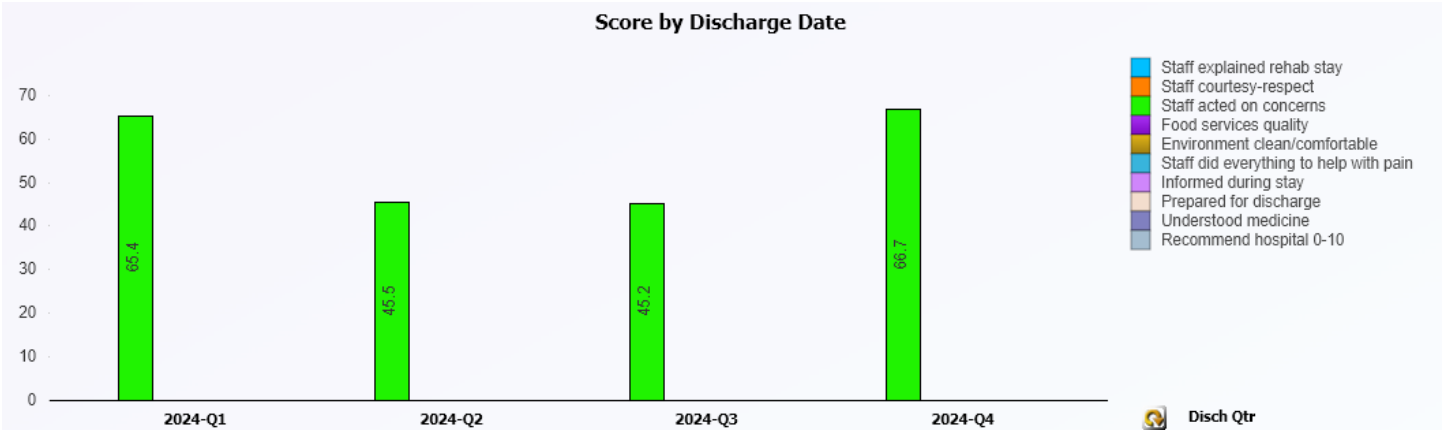
Action Plan: 1) Ensure Mark, Ready, Set, Go is hardwired for all team members and provide an annual refresh/retraining opportunity.



Did staff act on concerns?

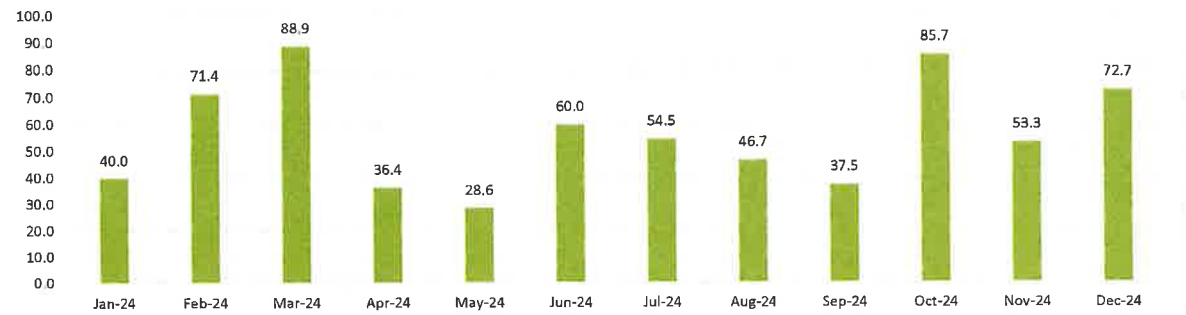
- a. 2024 demonstrated an improvement in our patient’s overall satisfaction regarding staff acting on their concerns throughout the year. The CPR committee continues to meet and the CNO is addressing the call light response times to ensure our patients acted on their concerns promptly.

Action Plan: 1) Staff acted on patient concern. Call response time will improve and be answered within 2.5 minutes on average.



Region	Question	Disch Month-Year	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24
WEST	Staff acted on concerns		40.0	71.4	88.9	36.4	28.6	60.0	54.5	46.7	37.5	85.7	53.3	72.7
WEST	Prepared for discharge		36.4	42.9	88.9	50.0	71.4	66.7	54.5	46.7	31.3	85.7	73.3	72.7

Staff acted on concerns



Prepared for discharge

